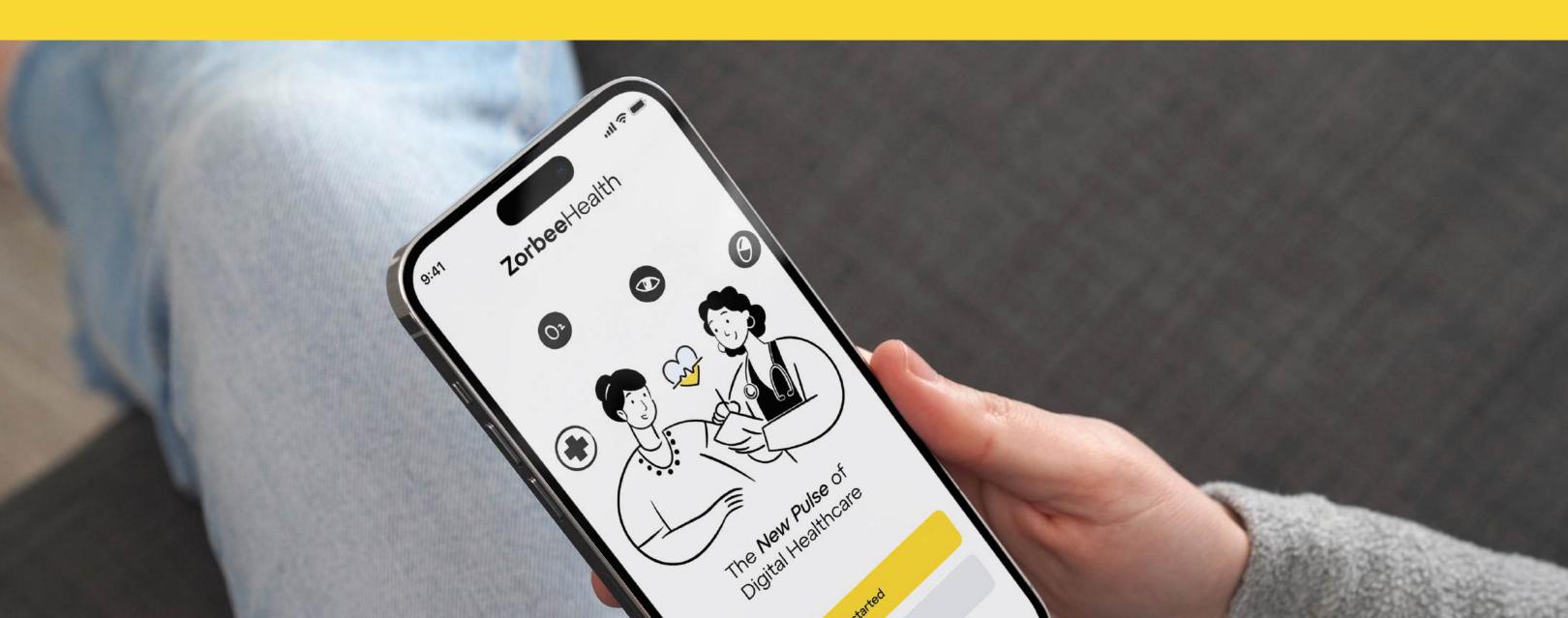
ZorbeeHealth

Kathall@zorbee.io Katepeacock@zorbee.io Lorrihaines@zorbee.io Your Care.
Your Choice.

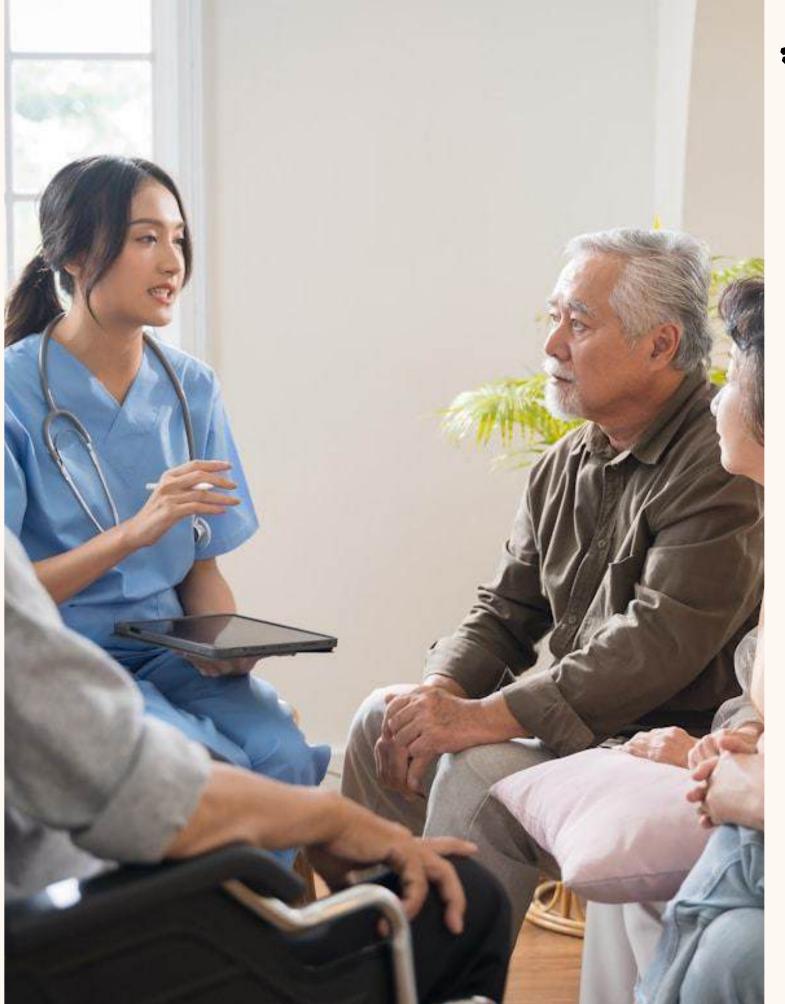
Made Simple



Welcome to Zorbee

Zorbee is your trusted digital gateway to finding highquality, reliable care services in your local area. Whether you're arranging care for yourself, a family member, or someone you support professionally, Zorbee puts you in control.

Our platform is designed to make the process simple, transparent, and fully tailored to your needs helping you connect with verified care providers who meet your standards. From in-home support to specialist services, Zorbee empowers you to choose how care is delivered: safely, securely, and on your terms.



What is Zorbee?

Zorbee is an innovative digital care platform designed to simplify and stream line the way individuals and families access and manage care services. Whether you're using Direct Payments or privately funding care, Zorbee puts every thing you need at your fingertips in one secure, user-friendly platform.

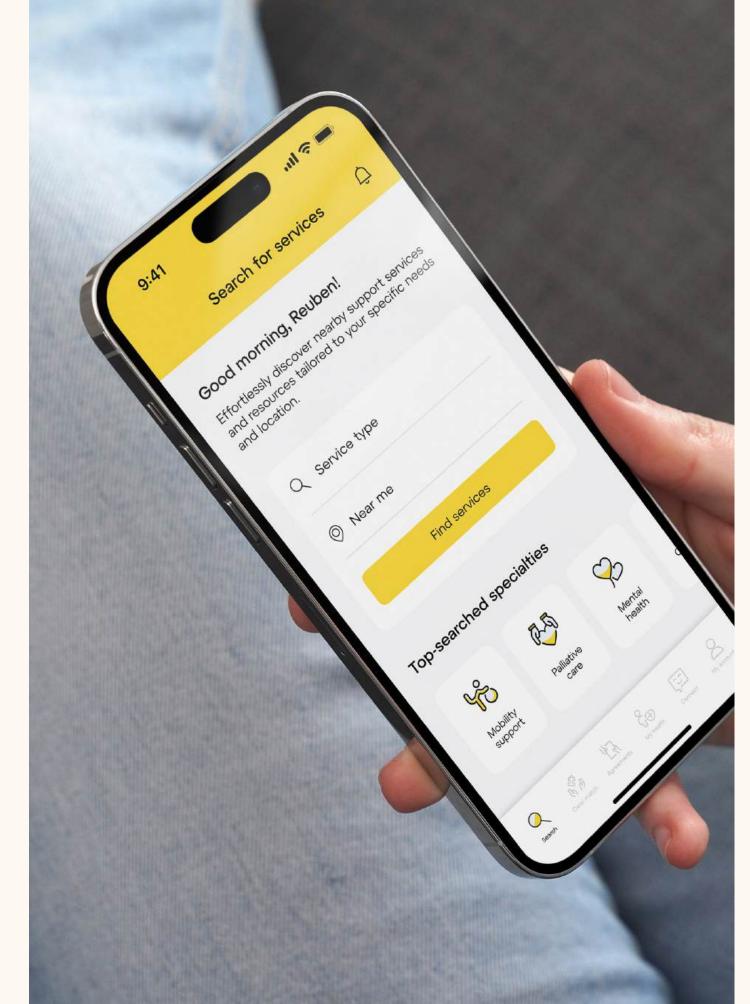
With Zorbee you can:

Discover and book trusted, vetted carers in your local area based on your specific needs, preferences, and schedule Confidently manage your Direct Payment budget, with real-time tracking, automated reporting, and full transparency over spending

Access a wide network of support services, including personal care, companionship, domestic help, and specialist providers Stay connected and informed, with updates, messaging tools, and a dashboard that gives you full visibility and control over your care arrangements

Enjoy peace of mind, knowing that every carer is fully verified, and all services are delivered with safety, dignity, and professionalism in mind

Zorbee isn't just a care marketplace it's a smarter, safer way to take control of care, designed for today's needs and tomorrow's expectations.



#

Who is Zorbee for?

Zorbee is built for anyone navigating the care journey whether for themselves or someone they support. Our platform is ideal for:



Family members or friends arranging care on behalf of a loved one



Individuals Managing their own care.



Anyone looking for personalised, consistent, and local support



People receiving Direct Payments

No matter your situation, Zorbee empowers you to take charge and access the care that works for you.

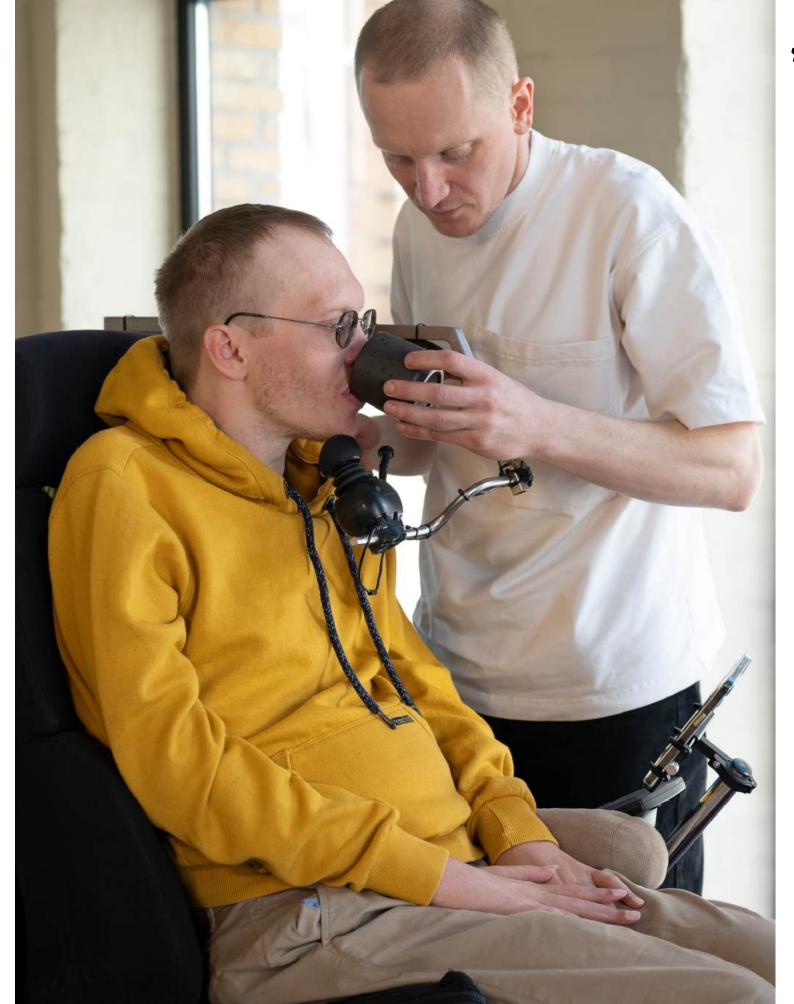
Trusted, Vetted, and Ready to Care

At Zorbee, your safety and peace of mind come first. Every carer on our platform meets rigorous standards before they're approved so you can choose with total confidence.

Every Zorbee carer is:

- Enhanced DBS checked for your safety
- Fully insured to protect you and your loved ones
- Professionally trained in essential areas like safeguarding, manual handling, and infection control
- Rated and reviewed by real clients for transparency you can trust

Before booking, you can view each carer's Zorbee Passport a verified profile that shows their credentials, training, and reviews so you know exactly who you're welcoming into your home.



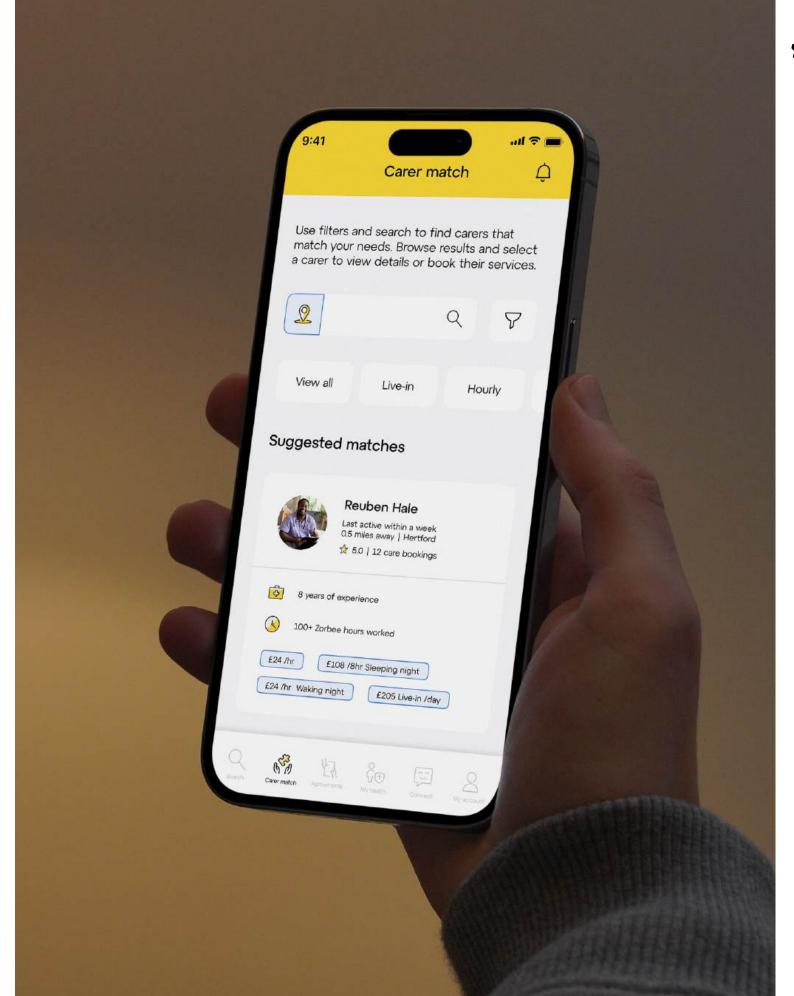
Every thing You Need, All in One Place

Zorbee is designed to make managing care simple, safe, and stress-free no technical skills needed.

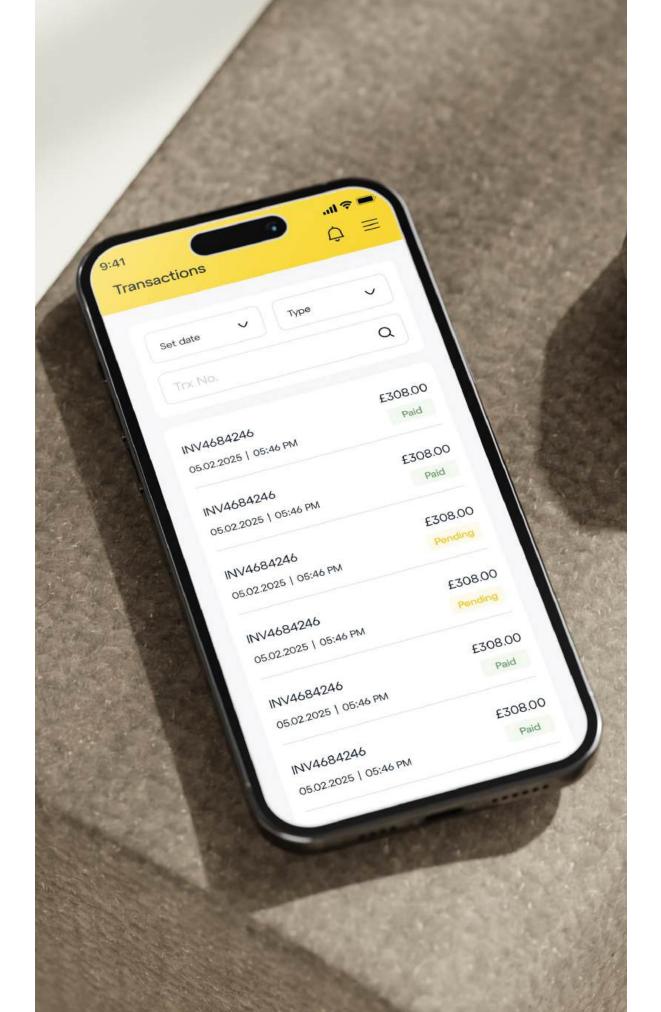
With Zorbee, you can

- Find trusted local carers and browse their profiles at your own pace
- See ratings, reviews, and availability so you know who's right for you
- Send messages and make bookings directly, without needing to call around
- Keep track of care visits and ser vices from your home or on the go
- View all your invoices, payments, and care plans clearly in one easy-to-use app

No confusion. No hassle. Just the support you need when and where you need it. Your Care, Your Way-Easy, Trusted In Your Hands







Easily Manage Your Direct Payments

Zorbee takes the hassle out of managing your Direct Payment. Everything is handled in one simple, easy-touse platform no paperwork, no stress.

With Zorbee, you can

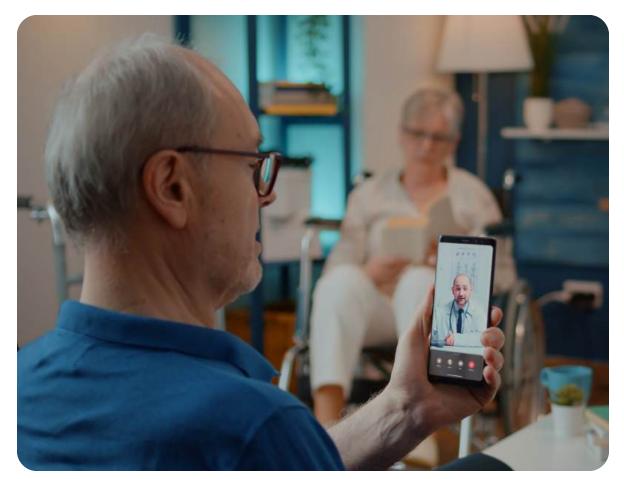
- See your budget balance at a glance
- Approve care hours with just a few clicks
- View and review invoices in real time
- Track your spending against your care plan

It's care funding made simple so you stay in control, every step of the way.

With Zorbee, managing your Direct Payments doesn't have to be overwhelming. Whether you're handling things yourself or supporting a loved one, our platform gives you the tools to stay organised, in control, and fully informed all without the paperwork or confusion. It's the smarter, simpler way to manage care with confidence.









Care That Fits Around You

At Zorbee, we believe that care should never be one-size-fits-all. That's why we've built a platform that puts you in control of how, when, and by whom your care is delivered so it always suits your individual needs and preferences.

With Zorbee, you can

- Choose the carers you feel comfortable with, based on their experience, personality, and client reviews
- Set your personal care preferences, including daily routines, communication style, cultural considerations, and specific health or mobility needs
- Request the same carer regularly to build consistency, trust, and a sense of familiarity over time
- Adapt your care schedule as your needs change, whether you need more support, less, or something different altogether

Zorbee gives you the flexibility to live life your way while making sure the support around you keeps up with it. Because real care is personal.

#

The Power to Choose



You're in Control

At Zorbee, we believe your care and support should be shaped by you not by agencies, paperwork, or other people's schedules. We give you the tools, information, and support to make confident choices about who helps you and when.



You Choose the People

We don't send strangers to your door without your say-so. You decide who supports you, based on your needs, preferences, and comfort.



Clear and Fair Costs

We're transparent from the start. There are no hidden fees, no surprise charges, and no complicated small print. What we agree on is exactly what you get.



Support That Fits Your Life

You set the time, the frequency, and the way your support is delivered. Whether it's regular assistance or help now and then, it works around you.



We're Here to Make it Simple

Our team takes care of the details organising schedules, handling the paperwork, and making sure everything runs smoothly so you can focus on living your life with confidence and peace of mind.

Simple Tools for Peace of Mind

Tools That Make Life Easier

At Zorbee, we believe that technology should make your life simpler, not more complicated. Our easy-to-use tools are designed to give you peace of mind, keep you connected, and make managing your care effortless.

Stay Connected with Your Carer

You can send and receive messages instantly through our secure system.
Whether you need to confirm a visit, share an update, or make a change to your care plan, you'll always have a clear and direct line to your carer.

Helpful Reminders and Care Notes

No more worr ying about remembering visits. You'll receive gentle reminders before each appointment, along with care notes afterwards, so you know exactly what was done and when.

Immediate Help When You Need It

If something urgent happens, you can raise an emergency alert in seconds. We can notif y your carer, escalate support, or contact family members so help arrives quickly.

A Friendly Voice When You Need One

Our UK-based support team is only ever a call away. Whether you need technical help, reassurance, or just someone to talk things through with, we're here for you.

Your Own Al Care Companion

Think of it as a personal assistant for your care journey. Our built-in Al companion can answer questions, explain processes in plain English, and guide you through your options any time, day or night.



Shoorah: Your Space for Calm and Clarity

Wellbeing Tools with Shoorah

At Zorbee, we care about your whole wellbeing not just the practical side of support. That's why our app includes Shoorah, a calm and easy-to-use space designed to help you look after your mental and emotional health every day.

Shoorah offers a range of simple tools you can use at your own pace, whenever and wherever you like:

Journaling

A private space to write down your thoughts, reflect on your day, and keep track of what's important to you. Writing things down can bring clarity and peace of mind.

Mood Tracking

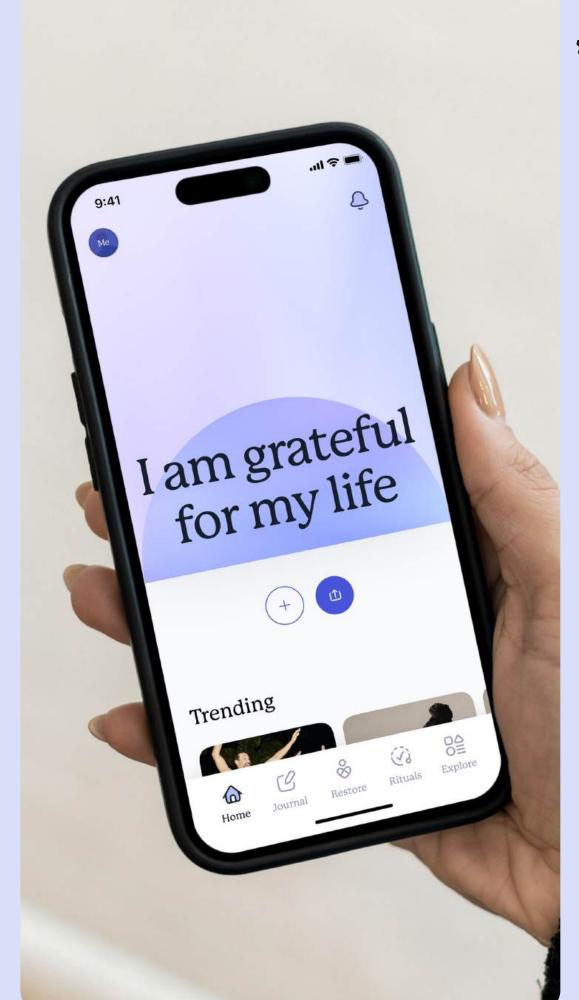
Record how you're feeling each day and notice patterns over time. This can help you understand what lifts your mood and what might be bringing it down, making it easier to share with loved ones or health professionals if needed.

Mindfulness Exercises

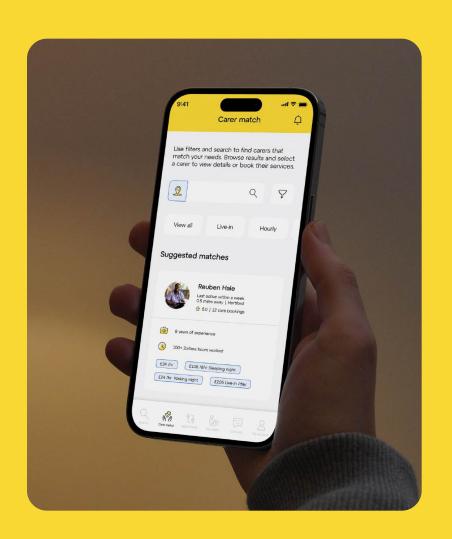
Short, guided sessions to help you relax, reduce stress, and improve focus. You don't need any special experience just a few minutes can make a real difference.

Daily Routine Support

Simple prompts and gentle reminders to help you stay on track with healthy habits from regular movement to staying hydrated so you can feel your best each day.



Trusted by Families, Councils, and Professionals



Trusted by Families and Councils

When it comes to care, trust is everything. Zorbee is chosen every day by people and organisations who expect reliability, transparency, and the highest standards.

Trusted by Experienced Care Professionals

Hundreds of qualified carers and support workers use Zorbee to deliver services efficiently and professionally. We make it easier for them to focus on what matters most providing excellent care.

Built on Decades of Experience

Behind Zorbee is a team with many years of experience in care delivery. We understand the challenges, the standards, and the responsibilities and we've designed Zorbee to meet them all.

Chosen by Local Councils Across the UK

We work with councils nationwide to provide dependable, high-quality care solutions. This means our systems and standards have been tested and approved by organisations that oversee care in local communities.

Used by Families and Individuals Like You

People across the country choose Zorbee for peace of mind. Families know their loved ones are supported by professionals they can rely on, and individuals have the reassurance of care that works around their life.

Zorbee isn't just a service it's a trusted partner in your care journey. Whether you're a council, a professional, a family, or an individual, you can depend on us to put your wellbeing first.



#

Ready to Get Started?

Beginning your journey with Zorbee is simple and stress-free. We've designed the process to be clear, straightforward, and at your pace so you always feel in control.

Step 1: Download the App and Create Your Account

Our app works on most smartphones and tablets.
Once downloaded, we'll guide you step-by-step to set up your secure account.

Step 2: Tell Us About Your Care Needs

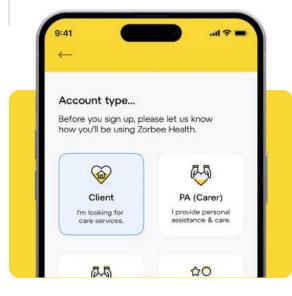
We'll ask a few simple questions to understand what kind of support you're looking for, when you need it, and any preferences you have. This helps us match you with the right carers from the start.

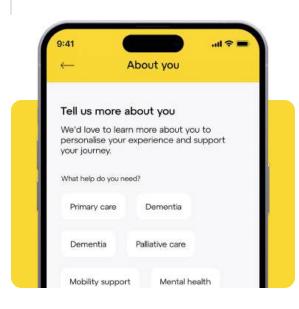
Step 3: Browse Local Carers and Get Matched

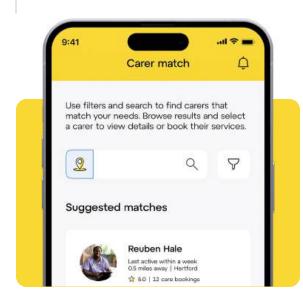
You'll be able to see carers in your area, review their profiles, and choose who feels right for you. You're always in control of who supports you and when.

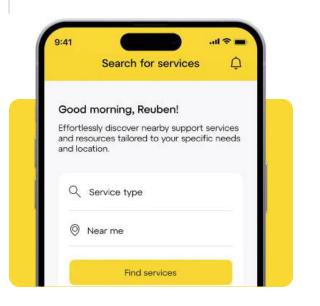
Step 4: Manage Everything in One Place

From your phone or tablet, you can confirm visits, send messages, view care notes, and make changes to your schedule all without piles of paperwork or endless phone calls.









Your care. Your way. With Zorbee

It's never been easier to take charge of your care journey, with the reassurance that help and guidance are always close at hand.

