



Welcome to Zorbee

We're here to make managing your care simple, flexible, and completely in your control.



Connect with Trusted Carers

Find and connect with fully verified carers and providers you can count on.



Keep Everything Secure

Store all your care arrangements safely in one organised place.



Manage Your Budget with Ease

Track your Direct Payment funds and invoices without the stress.



Our promise

With Zorbee, you choose the carers, set the plan, and keep control. We just make it easy



Getting Started

3 simple steps to put to work for you

01

Step 1 Create Your Account

Sign up in minutes

- Download the Zorbee app or register online
- Add your personal details and care preferences
- Tell us what kind of support you need (daily help, specialist care, companionship, etc.)

02

Step 2 Browse & Select Carers

Find your perfect match

- Explore profiles with photos, skills, experience, and ratings
- Check their Zorbee Passport DBS, training, insurance, and more
- Message carers directly to chat and learn more

03

Step 3 Arrange Your Care

Set it up your way

- Agree on times, services, and rates directly with the carer
- Book visits or ongoing support in the app
- See upcoming appointments and care notes in real time



Quick Tip

The Zorbee app works best when you keep everything in one place bookings, payments, messages, all sorted.



Zorbee Safety Review: Confidence Before You Hire

Your care should never be left to chance. That’s why every carer on Zorbee holds a Zorbee Passport a complete, verified profile that proves they’ve passed our essential safety, qualification, and identity checks. The Zorbee Passport gives you everything you need to hire with confidence, all in one place:

Why it Matters

Hiring a carer is about more than just skills it’s about trust. The Zorbee Passport takes the guesswork out of finding the right person, so you can focus on building a supportive, positive relationship from day one. When you see the Zorbee Passport badge on a profile, you know the carer has been thoroughly vetted, verified, and approved. No shortcuts, no compromises.

Your Safety, Our Priority

We designed the Zorbee Passport to make your search for care transparent and worry-free. You can view all a carer’s documents, certificates, and credentials directly in the app or online, giving you total control over who you choose.

With Zorbee, safety isn’t optional it’s built in.

01

DBS & ID Checks

We verify every carer’s identity and carry out a current Disclosure and Barring Service (DBS) check, so you know exactly who you’re inviting into your home.

02

Right-to-Work Documentation

We confirm each carer has the legal right to work in the UK, giving you peace of mind that your arrangements are compliant and above board.

03

Your Safety, Our Priority

All carers on Zorbee carry valid insurance to protect you and themselves, adding another layer of security to your care arrangements.

04

Insurance Cover

We confirm each carer has the legal right to work in the UK, giving you peace of mind that your arrangements are compliant and above board.



Managing Your Direct Payments in Zorbee

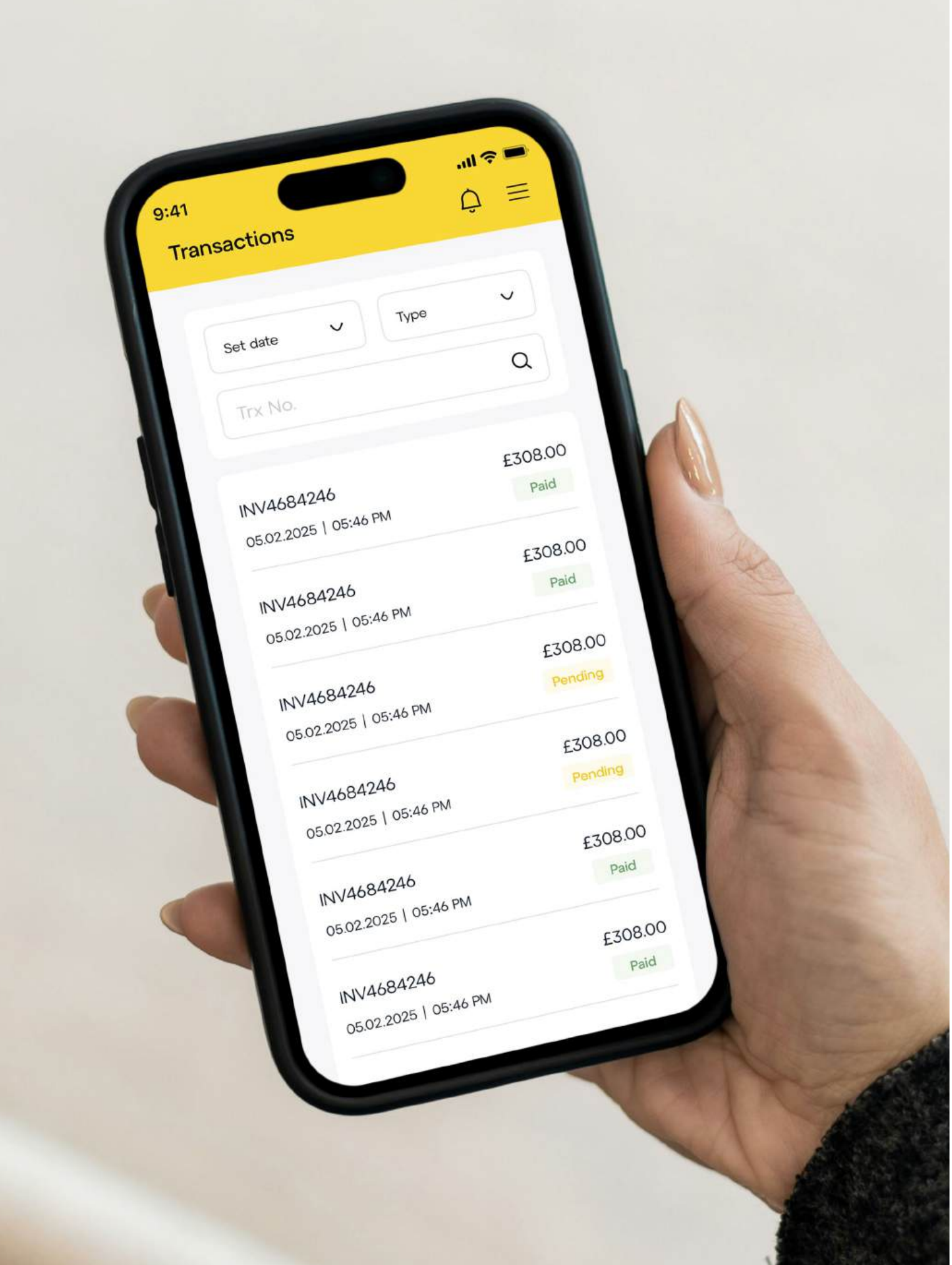
Direct Payments give you the freedom to arrange care your way but keeping on top of the admin can be a pain. That's where Zorbee steps in.

Track Your Budget in Real Time

Stay on top of your spending without the guesswork. Zorbee automatically updates your budget every time you make a payment or approve an invoice, so you always know your exact balance. No confusing statements or delays just a clear, up-to the-minute view of your care finances.

Simplify Care Payments and Reporting

Zorbee doesn't just make it easier to pay invoices it also helps you stay compliant and organised. Every payment, approval, and budget update is automatically recorded, giving you a full digital paper trail that's easy to access whenever you need it. Whether you're preparing a report for your local authority or just checking your monthly spend, Zorbee keeps everything transparent, accurate, and stress-free.



Extra Tools for Peace of Mind

Zorbee gives you features that keep you informed, organised, and supported every step of the way.



Secure Messaging

Chat directly with your carers inside Zorbee’s safe, encrypted messaging system. Keep all your conversations in one place, away from personal emails or social media, so your details stay private.



Visit Reminders

Get notified before each appointment so you’re always ready whether it’s a one-off visit or regular weekly support. You can choose how you want to be reminded: push notifications, email, or SMS.



Ratings & Reviews

Before booking, see what other clients have said about their experience with a carer. Honest feedback helps you make confident choices and find the best match for your needs.



BuzzBot

Your round-the-clock virtual assistant. Ask questions, get instant guidance, and access helpful resources at any time no waiting on hold or searching endlessly online.



Shoorah Wellbeing Tools

Take care of yourself while caring for others. Access mindfulness exercises, track your daily mood, and use simple tools designed to help you feel more balanced and in control.



Pro Tip Box :

These tools are built into the Zorbee app no extra downloads or logins needed. They’re there to make life smoother, safer, and less stressful.

Your care, your schedule, your wellbeing Zorbee keeps it all together.



For a demo or inquiries,
contact us at info@zorbee.io

ZorbeeHealth

